

MEGA
LITE

EW1



USER MANUAL

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Check that the unit has not been damaged during transport.



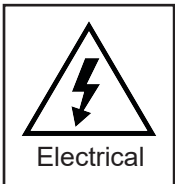
Read all cautions and warnings
prior to operation of this
equipment

Protection Against Fire



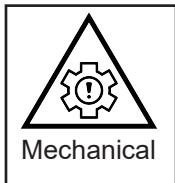
1. Maintain a minimum of 1 foot distance from any type of flame.
2. Fixture is designed for temporary outdoor use.
3. Do not install the unit too close to a heat source.
4. Make sure cables are properly secured.
5. Maximum surface operating temperature: 130°.
6. Make sure fixture lens are not pointing towards the sun or direct light input.

Protection Against Electrical Fire



1. Disconnect power before servicing.
2. For connection to main power supply, proceed to page 4.
3. The power supply must be earthed (electronically grounded).
4. This fixture must not be left on for long periods of time.

Protection Against Mechanical Hazards



1. Use secondary safety chain when hanging unit.
2. Use quality clamps or bolts when positioning unit.
3. Do not open unit while it is on. Risk of electrical shock.

What is Included

1pc EW1 fixture
1pc Power Cable
2pc Quick Release Clamp Mount
1pc 1pc User Manual

Specifications

Part Numbers

Fixture ID
1235-EW1

Mechanical Specifications

Housing:	High Temp, Low flammability, Plastic
Mounting System:	2 Quick Release Clamp Mounts
Power Connection:	Input Seetronics SAC3MPA Panel Mount Output Seetronics SAC3MPB Panel Mount Cable Seetronics SAC3FCA plug to Nema 5/15
Signal Connection:	3 and 5 Pin XLR In and Out (IP Rated)
Zoom:	4° to 36° Electronic Zoom
Lens:	Infinity Lens Rotation
Weight:	32lb
Size:	15" X 9.37" X 19.37"

Electrical Specifications

Light Source:	7 X 60W RGBW Osram 62 X .5W RGB
Lumen @ Full:	7625Lm
Color Temp White:	7562K
CRI:	72 @ full
Signal Support:	DMX 512, RDM
Power:	Electronic 90-250V AC 50/60
Power Consumption:	382Watts 3.25 Amps @110V
Power Factor:	0.99

Control & Programming

Protocol:	DMX 512
RDM:	Yes, Address, Channel Mode, Pan Invert, Tilt Invert, Pan and Tilt Swap
DMX 2 Modes:	27 Channel Mode 103 Channel Mode
Operating Mode:	Manual Settings Via Display

Main Power Connection

Caution!

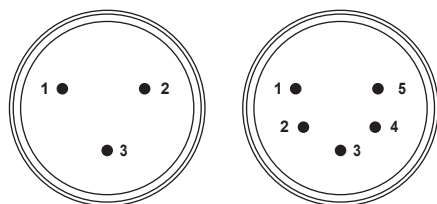
1. Do not connect fixture to a dimmer system.
2. This unit must be earthed. (Electronically grounded)
3. Replace fuse only with the specified type and rating. (F6AL250V)
4. This device is equipped with auto switching power supply that will allow the fixture to work from 90-250V AC 50/60Hz

Cable USA	Cable EU	110V	220V
Black	Brown	Live	Live
White	Light Blue	Neutral	Live
Green	Yellow / Green	Ground	Ground

DMX-512 Connection

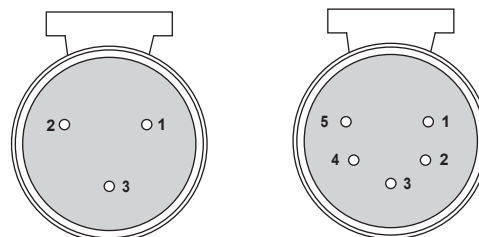
The fixture is equipped with 3 and 5 pin XLR Sockets for DMX input and output connection. The sockets are wired in parallel. Only use a shielded twisted pair cable designed for RS-485 and 3 or 5 pin XLR plugs and connectors in order to connect the controller with the fixture or the fixture with another.

DMX - Input



1. Shield (Grd)
2. Signal (-)
3. Signal (+)
N/A
N/A

DMX - Output

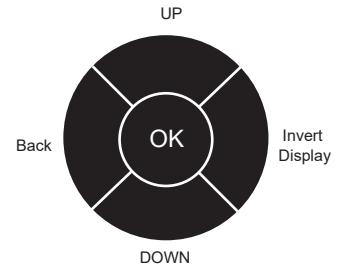
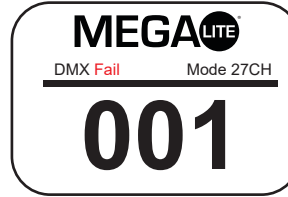


Caution!

On the last fixture the DMX signal needs to be terminated with a terminator. Pre-manufactured terminator are available for purchase from your Mega-Lite dealer item #P-DMX-T.

Display Control

The control board on the fixture base is your interface to access and control all the functions on the unit. It's LCD display gives you a code view of the options and functions. The following will explain each function.



<table border="1" style="width: 100%; border-collapse: collapse;"> <tr><th colspan="2" style="background-color: black; color: white;">Main Menu</th></tr> <tr><td style="background-color: #00aaff; color: white;">DMX Address</td><td style="text-align: right; color: white;">001</td></tr> <tr><td>Settings</td><td style="text-align: right;">></td></tr> <tr><td>Manual</td><td style="text-align: right;">></td></tr> <tr><td>Information</td><td style="text-align: right;">></td></tr> <tr><td>Calibration</td><td style="text-align: right;">></td></tr> <tr><td>Reset</td><td style="text-align: right;">></td></tr> </table>	Main Menu		DMX Address	001	Settings	>	Manual	>	Information	>	Calibration	>	Reset	>	<p>ADDRESS: Press OK to view the fixture start channel. Press OK again to make adjustment to the fixture address from 001 to 512 using the up/down buttons. By pressing left or right fixture will increments start channel by channel mode setting. Press OK to confirm or Back to go back. The fixtures start address will need to match the DMX Controllers assigned DMX start channel.</p>
Main Menu															
DMX Address	001														
Settings	>														
Manual	>														
Information	>														
Calibration	>														
Reset	>														

<table border="1" style="width: 100%; border-collapse: collapse;"> <tr><th colspan="2" style="background-color: black; color: white;">Main Menu</th></tr> <tr><td>DMX Address</td><td></td></tr> <tr><td style="background-color: #00aaff; color: white;">Settings</td><td style="text-align: right; color: white;">></td></tr> <tr><td>Manual</td><td style="text-align: right;">></td></tr> <tr><td>Information</td><td style="text-align: right;">></td></tr> <tr><td>Factory</td><td style="text-align: right;">></td></tr> <tr><td>Reset</td><td style="text-align: right;">></td></tr> </table>	Main Menu		DMX Address		Settings	>	Manual	>	Information	>	Factory	>	Reset	>	<p>Settings: Allows user to personalize fixture operational settings</p>
Main Menu															
DMX Address															
Settings	>														
Manual	>														
Information	>														
Factory	>														
Reset	>														

Settings	
Channel Mode	27CH
Run Mode	DMX
Pan Invert	Close
Tilt Invert	Close
Fan Control	Per
Dim Curve	Line
Dim Fast Close	Close
No DMX State	Keep

<table border="1" style="width: 100%; border-collapse: collapse;"> <tr><th colspan="2" style="background-color: black; color: white;">Settings</th></tr> <tr><td style="background-color: #00aaff; color: white;">Channel Mode</td><td style="text-align: right; color: white;">27CH</td></tr> <tr><td>Run Mode</td><td style="text-align: right;">DMX</td></tr> <tr><td>Pan Invert</td><td style="text-align: right;">Close</td></tr> <tr><td>Tilt Invert</td><td style="text-align: right;">Close</td></tr> <tr><td>Fan Control</td><td style="text-align: right;">Per</td></tr> <tr><td>Dim Curve</td><td style="text-align: right;">Line</td></tr> </table>	Settings		Channel Mode	27CH	Run Mode	DMX	Pan Invert	Close	Tilt Invert	Close	Fan Control	Per	Dim Curve	Line	<p>Channel Mode: Press OK to enter Channel mode selection. This function sets the fixtures DMX Profile for operational mode.</p> <p>Channel 27 Mode: Pan, Pan Fine, Tilt, Tilt Fine, Pan And Tilt Speed, Dimmer, Dimmer Fine, Red, Green, Blue, White, Strobe, Shutter Macro, Macro Speed, Color Effect, Effect Speed, CTO, Ring Red, Ring Green, Ring Blue, Ring Shutter Macro, Macro Speed, Ring Color Effect, Effect Speed, Zoom, Lens Rotation, Control</p> <p>Channel 103 Mode: Pan, Pan Fine, Tilt, Tilt Fine, Pan And Tilt Speed, Dimmer, Dimmer Fine, Red, Green, Blue, White, Strobe, Shutter Macro, Macro Speed, Color Effect, Effect Speed, CTO, Ring Red, Ring Green, Ring Blue, Ring Shutter Macro, Macro Speed, Ring Color Effect, Effect Speed, Zoom, Lens Rotation, Control, Main LED RGBW X 7, Ring LED RGB X16</p>
Settings															
Channel Mode	27CH														
Run Mode	DMX														
Pan Invert	Close														
Tilt Invert	Close														
Fan Control	Per														
Dim Curve	Line														

Settings

Channel Mode	27CH
Run Mode	DMX
Pan Invert	Close
Tilt Invert	Close
Fan Control	Per
Dim Curve	Line

Run Mode:**DMX:** Fixture will operate on DMX Mode**Auto:** Fixture will run internal Pre-Programs**Settings**

Channel Mode	27CH
Run Mode	MX
Pan Invert	Close
Tilt Invert	Close
Fan Control	Per
Dim Curve	Line

Pan Invert: Fixtures Pan Movement will be inverted to run opposite direction**Settings**

Channel Mode	27CH
Run Mode	MX
Pan Invert	Close
Tilt Invert	Close
Fan Control	Per
Dim Curve	Line

Tilt Invert: Fixtures Tilt Movement will be inverted to run opposite direction**Settings**

Channel Mode	27CH
Run Mode	MX
Pan Invert	Close
Tilt Invert	Close
Fan Control	Per
Dim Curve	Line

Fan Control:**Performance:** Will run at Full Speed no variation**Sensor:** Fans speed will adjust to heat sensor from off to full (default)**Quiet:** Fan will run on low speed lamp will dim in response to heat sensor**Settings**

Channel Mode	27CH
Run Mode	MX
Pan Invert	Close
Tilt Invert	Close
Fan Control	Per
Dim Curve	Line

Dim Curve: The fixture has the ability to select different dimming curve**Options:****Line=** Linear Dimming**Curve=** Square Law**S-Curve=** S Curve**Settings**

Pan Invert	Close
Tilt Invert	Close
Fan Control	Per
Dim Curve	Line
Dim Fast Close	Close
DMX Fail	Clear

Dim Fast Close: Fixtures Dimming settings**Close: Snap Dimming****Open: Fade Dimming**

Settings

Pan Invert	Close
Tilt Invert	Close
Fan Control	Per
Dim Curve	Line
Dim Fast Close	Close
DMX Fail	Clear

DMX Fail: If DMX Signal Fail fixture will

Clear: Clear all DMX Channels to 0

Keep: Keep the last DMX Command received

Main Menu

DMX Address	>
Settings	>
Manual	>
Information	>
Calibration	>
Reset	>

Manual: Gives you control of each function via display settings.

Main Menu

DMX Address	>
Settings	>
Manual	>
Information	>
Calibration	>
Reset	>

Information:

Current Time: Manufactures Setting

Total Time: Fixtures power On Hour Count

Power Count: LED Hour Count

Main Menu

DMX Address	>
Settings	>
Manual	>
Information	>
Calibration	>
Reset	>

Calibration:

Calibration Setting: This function will set fixtures calibration for each function

Password to access this function is **158**

This function should only be used by a trained technician

Main Menu

DMX Address	>
Settings	>
Manual	>
Information	>
Calibration	>
Reset	>

Reset:

Motor Reset: Resets motor function of the fixture to the home position.

Factory Reset: Returns all display setting to factory original settings

Main Menu

Settings	>
Manual	>
Information	>
Calibration	>
Reset	>
Display	>

Display:

Language: Choose between English or Chinese Display Language

Display Flip: Inverts Display

Display Mode: Show: Will leave display on

30S: Will turn display off after 30 Seconds

DMX Profile

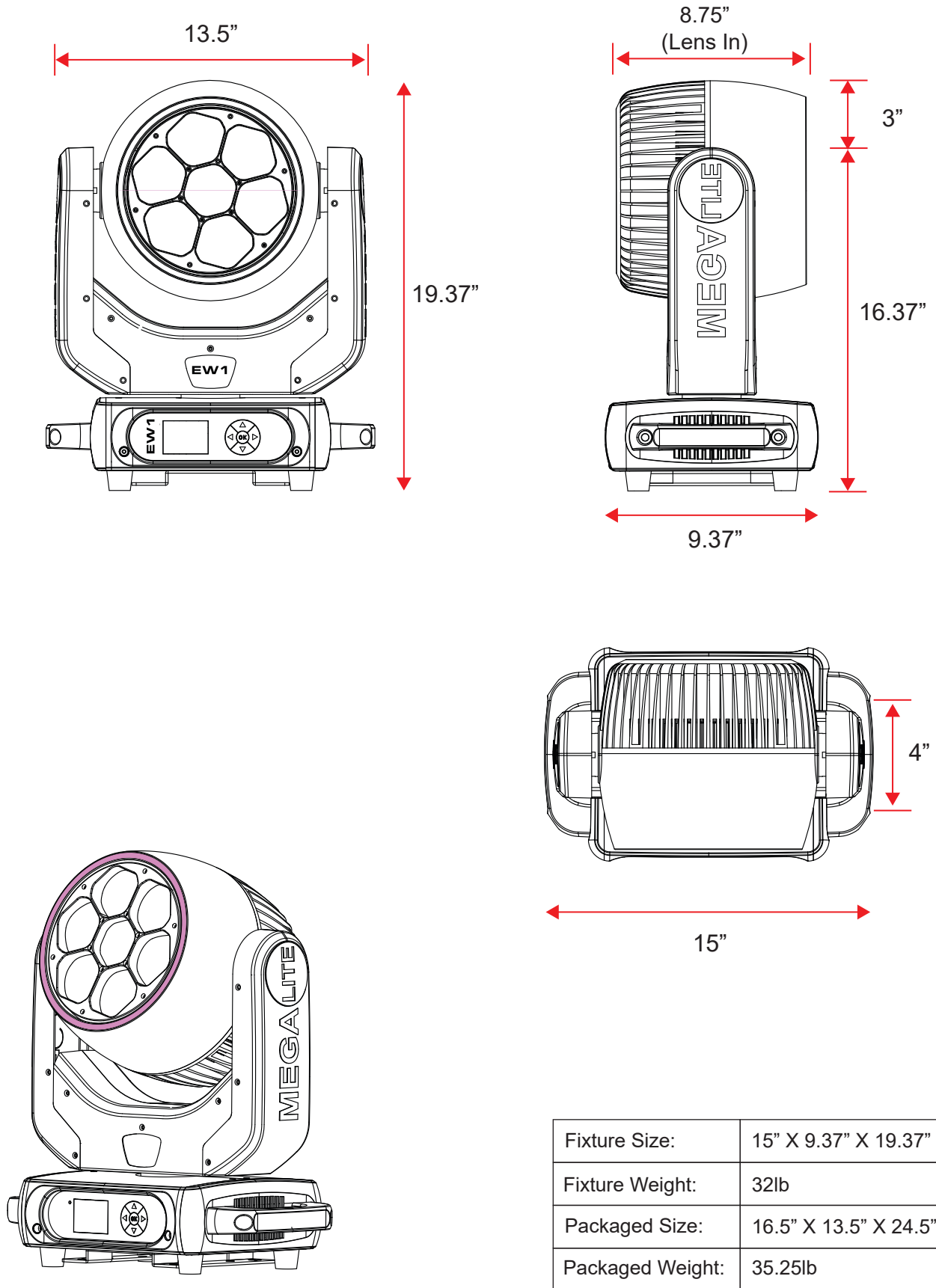
EW 1 DMX Profile

27 Channel Mode	104 Channel Mode	Function	Description	Value	Init Value
1	1	Pan	Pan	0-255	128
2	2	Pan Fine	Pan Fine	0-255	128
3	3	Tilt	Tilt	0-255	128
4	4	Tilt Fine	Tilt Fine	0-255	128
5	5	P/T Speed	Pan and Tilt Speed (fast to slow)	0-255	0
6	6	Dimmer	Dimmer Off to Full (front leds)	0-255	255
7	7	Dimmer Fine	Dimmer Fine (front leds)	0-255	255
8	8	LED Intensity	Red	0-255	255
9	9	LED Intensity	Green	0-255	255
10	10	LED Intensity	Blue	0-255	255
11	11	LED Intensity	White	0-255	255
			No Function	0-9	
			Strobe (slow to fast)	10-99	
12	12	Strobe	Pulse Strobe (slow to fast)	100-149	0
			Random Strobe All (slow to fast)	150-199	
			Random Strobe Each (slow to fast)	200-255	
			No Function	0-3	
			Macro 1	4-24	
			Macro 2	25-45	
			Macro 3	46-66	
			Macro 4	67-87	
13	13	Shutter Macro (Requires LED Intensity)	Macro 5	88-108	0
			Macro 6	109-129	
			Macro 7	130-150	
			Macro 8	151-171	
			Macro 9	172-192	
			Macro 10	193-213	
			Macro 11	214-234	
			Macro 12	235-255	
14	14	Macro Speed	Macro Speed (slow to fast)	0-255	0
			No Function	0-9	
			Color Fade All	10-49	
			Color Snap All	50-99	
			Color Effect 1	100-109	
			Color Effect 2	110-119	
			Color Effect 3	120-129	
			Color Effect 4	130-139	
			Color Effect 5	140-149	
15	15	Color Effect	Color Effect 6	150-159	0
			Color Effect 7	160-169	
			Color Effect 8	170-179	
			Color Effect 9	180-189	
			Color Effect 10	190-199	
			Color Effect 11	200-209	
			Color Effect 12	210-219	
			Color Random Fade All	220-227	
			Color Random Snap All	228-255	

16	16	Effect Speed	Effect Speed (slow to fast)	0-255	0
17	17	CTO	8000K to 2000K (front LEDs)	0-255	0
18	18	Ring LED Intensity	Ring Red LED	0-255	0
19	19	Ring LED Intensity	Ring Green LED	0-255	0
20	20	Ring LED Intensity	Ring Blue LED	0-255	0
			No Function	0	
			Ring Macro 1	1-8	
			Ring Macro 2	9-16	
			Ring Macro 3	17-24	
			Ring Macro 4	25-32	
			Ring Macro 5	33-40	
			Ring Macro 6	41-48	
			Ring Macro 7	49-56	
21	21	Ring Shutter Macro (Requires Ring LED Intensity)	Ring Macro 8	57-64	0
			Ring Macro 9	65-72	
			Ring Macro 10	73-80	
			Ring Macro 11	81-88	
			Ring Macro 12	89-96	
			Ring Macro 13	97-104	
			Ring Macro 14	105-112	
			Ring Macro 15	113-120	
			Ring Macro 16	121-128	
			Ring Macro 17	129-136	
			Ring Macro 18	137-144	
			Ring Macro 19	145-152	
			Ring Macro 20	153-161	
			Strobe	162-193	
			Random Strobe All	194-225	
			Random Strobe Segment	226-255	
22	22	Ring Macro Speed	Macro Forward Speed (fast to slow)	0-127	0
			Macro Reverse Speed (slow to fast)	128-255	
			No Function	0-1	
			Red Back Ground	2-21	
			Green Back Ground	22-41	
			Blue Back Ground	42-61	
			Yellow Back Ground	62-81	
			Cyan Back Ground	82-101	
			Magenta Back Ground	102-121	
			Lime Back Ground	122-141	
			Purple Back Ground	142-160	
23	23	Ring Color Effect (Multiple Colors)	White Back Ground	161	0
			Multi Color Effect 1	162-168	
			Multi Color Effect 2	169-176	
			Multi Color Effect 3	177-192	
			Multi Color Effect 4	193-200	
			Multi Color Effect 5	201-208	
			Multi Color Effect 6	209-216	
			Multi Color Effect 7	217-224	
			Multi Color Effect 8	225-255	
24	24	Ring Effect Speed	Effect Forward Speed (fast to slow)	0-127	0
			Effect Reverse Speed (slow to fast)	128-255	
25	25	Zoom	Zoom (wide to narrow)	0-255	255
			No Function	0-5	
			Lens Rotation Clockwise (index)	6-47	
			Lens Infinite Rotation Clockwise (slow to fast)	48-81	
26	26	Lens Rotation	Lens Infinite Rotation Counter Clockwise (slow to fast)	82-123	0
			Lens Rotation Clockwise (index) No Center LED	124-165	
			Lens Infinite Rotation Clockwise (slow to fast) No Center LED	166-207	
			Lens Infinite Rotation Counter Clockwise (slow to fast) No Center LED	208-255	

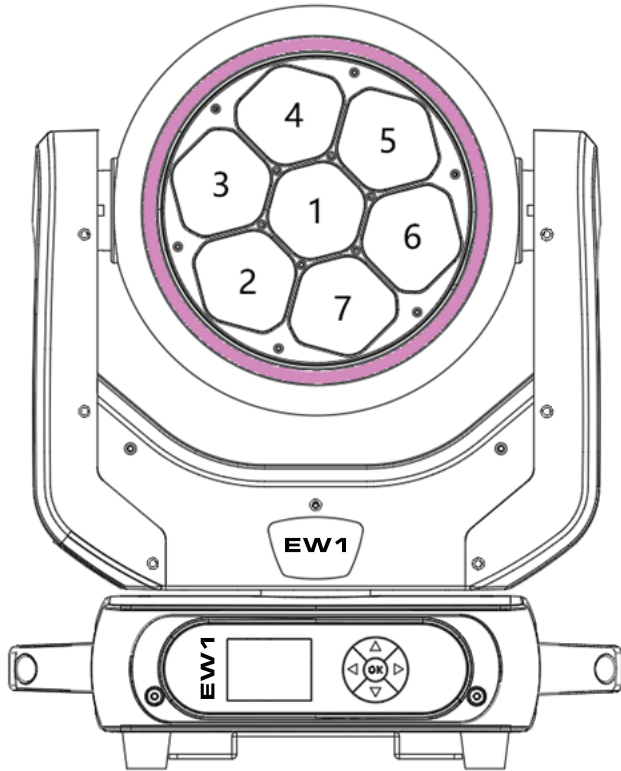
			No Function	0-49	
			Pan & Tilt Reset (Hold for 5 Seconds)	50-100	
27	27	Control	Lens and Zoom Reset (Hold for 5 Seconds)	101-230	0
			All Function Reset (Hold for 5 Seconds)	231-245	
			No Function	246-255	
n/a	28	LED 1	Red 1	0-255	0
n/a	29	LED 1	Green 1	0-255	0
n/a	30	LED 1	Blue 1	0-255	0
n/a	31	LED 1	White 1	0-255	0
n/a	32	LED 2	Red 2	0-255	0
n/a	33	LED 2	Green 2	0-255	0
n/a	34	LED 2	Blue 2	0-255	0
n/a	35	LED 2	White 2	0-255	0
n/a	36	LED 3	Red 3	0-255	0
n/a	37	LED 3	Green 3	0-255	0
n/a	38	LED 3	Blue 3	0-255	0
n/a	39	LED 3	White 3	0-255	0
n/a	40	LED 4	Red 4	0-255	0
n/a	41	LED 4	Green 4	0-255	0
n/a	42	LED 4	Blue 4	0-255	0
n/a	43	LED 4	White 4	0-255	0
n/a	44	LED 5	Red 5	0-255	0
n/a	45	LED 5	Green 5	0-255	0
n/a	46	LED 5	Blue 5	0-255	0
n/a	47	LED 5	White 5	0-255	0
n/a	48	LED 6	Red 6	0-255	0
n/a	49	LED 6	Green 6	0-255	0
n/a	50	LED 6	Blue 6	0-255	0
n/a	51	LED 6	White 6	0-255	0
n/a	52	LED 7	Red 7	0-255	0
n/a	53	LED 7	Green 7	0-255	0
n/a	54	LED 7	Blue 7	0-255	0
n/a	55	LED 7	White 7	0-255	0
n/a	56	Ring LED 1	Ring Red 1	0-255	0
n/a	57	Ring LED 1	Ring Green 1	0-255	0
n/a	58	RingLED 1	Ring Blue 1	0-255	0
		" "	" "		
n/a	101	Ring LED 16	Ring Red 16	0-255	0
n/a	102	Ring LED 16	Ring Green 16	0-255	0
n/a	103	Ring LED 16	Ring Blue 16	0-255	0

Size and Weight



Fixture Size:	15" X 9.37" X 19.37"
Fixture Weight:	32lb
Packaged Size:	16.5" X 13.5" X 24.5"
Packaged Weight:	35.25lb

Segment



Pan , Tilt , Zoom Rot	DMX Values: 000
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Installation

Caution!

1. The Installation must be carried out by an authorized dealer or trained professional.
2. Unit may cause severe injuries, if you have doubts concerning the safety do not install.
3. Unit is to be 24 inches away from flammable materials.
4. Use high quality installation equipment to hang the unit.
5. Internal Fan Filters must be cleaned periodically as not to block airflow.

When rigging the it is very important that you follow common safety procedures. Rigging requires extensive experience including but not limited to calculating working weight loads, material being used and periodic safety inspections. If you lack these qualifications, do not attempt the installation yourself, instead use a professional structural rigger.

When rigging the unit always be secure with a secondary safety attachment. The installation location of the fixture has got to be built in the way that it can hold 10 times the weight for 1 hour with out any failures. Installation should be checked at least one time a year by a skilled professional.

General Terms & Conditions

1. All resellers must have approved and signed Reseller Application on file, including their respective state tax information and W-9. Applications are re-evaluated on a fiscal calendar year basis to assure business integrity and tax status.
2. Cash, check, cashiers check, ACH, wire transfer, MasterCard, Visa, Discover, and American Express are accepted forms of payment.
3. Past due invoices will be charged 1.5% per month finance charge. Uncollected invoices are subject to be turned over to collection.
4. The reseller will pay all reasonable expenses incurred in the course of collections.
5. The proper venue for litigation will be Bexar County, Texas.
6. Returned checks will be charged a \$50.00 fee.
7. All prices are in U.S. Dollars.
8. All prices and specifications are subject to change without notice, sales order confirmations are emailed and will reflect correct pricing.
9. All terms are insured, monitored, analyzed and approved by Coface USA. Changes in credit line and approved terms can change without notice. Company authorization of credit is based on Coface approvals. Any conflicts or disagreements should be referred to: 650 College Rd East Suite 2005 Princeton, NJ 08540. 1-609-469-0400. E-mail: cofaceusa@coface.com
10. Returns are subject to 25% restocking charge plus any necessary charges for repair or re-packaging.

Shipping Terms & Conditions

1. All orders are EXW San Antonio, TX (EXW means that a buyer/reseller incurs the risks for bringing the goods to their final destination) any deviation needs to be done in writing.
2. UPS ground shipping is the preferred shipping method. Requests for specific carriers may require use of the customer's account number and may incur an additional charge for handling.
3. Drop shipments are subject to all return charges at resellers expense. Drop shipments are not allowed outside of the territorial United States.
4. NO C.O.D. shipments allowed.
5. Returned and undelivered shipment charges are the buyer/resellers responsibility and will be billed to the buyer/reseller.
6. The freight carrier and Company shipping@mega.lighting should be notified upon receipt of damaged freight, discrepancies, or non-conformities within 24 hours. Company can assist in making claims with carriers or agents in the event of any loss or damage.
7. Upon acceptance in good order by Carrier from Company, the material becomes the property of the Reseller.

Warranty and Service Procedures

1. All returns require an RMA# (Return Merchandise Authorization number) before returning goods for any reason. For a service or warranty RMA, please email service@mega.lighting or call (210)684-2600. For sales or demo returns, please contact sales@mega.lighting.
2. Case will be created and an RMA notice will be emailed. All units received must have the RMA # included with the unit as well as on the shipping label.
3. All shipping charges are the responsibility of the customer: MEGA Systems, Inc., Service, 18668 HWY 16 N., Helotes, TX 78023

Warranty for Products Purchased Before 2021

Unless otherwise stated in writing, product is covered by a one year parts and labor limited warranty and is subject to same limitations listed under the limited warranty exclusions listed below.

Warranty for Products Purchased After January 1, 2021

MEGA SYSTEMS INC ("MSI") hereby warrants to the original purchaser/owner (Customer"), MSI products to be free of manufacturing defects in material and workmanship, for the warranty periods as defined below from the original purchase invoice date. This warranty applies exclusively to new MSI branded and/or distributed products listed below, purchased from an MSI AUTHORIZED dealer/reseller. This warranty is not transferrable and may or may not apply to products sold and/or forwarded outside the United States. Please contact MSI for applicable regional product warranty information.

The purchase of MSI product constitutes the Customer's acceptance of all warranty terms and conditions as listed in this limited warranty statement. This warranty provides the Customer with legal rights, which may vary from state to state. Please contact MSI regarding warranty questions prior to purchasing.

Product / Series	Warranty Period	Coverage
Battery Powered LED	Six month battery, one year all other components	1, 2
Moving LED, Hazers	One Year	2
Outdoor IP-Rated LED	Two Years	3
House Light LED, Decorative LED, Compact LED, iCandy LED, Theatrical LED, Strobe Wash LED, Follow Spot LED, Production & House of Worship Control, Architectural Control, Theatrical Control, Dance Venue & Mobile DJ Control, Direct View LED Displays, and MV Controllers	Three Years	4

1. Battery: 183 days/six months 2. Parts and Labor: 365 days/one year 3. Parts and Labor: 730 days/two years 4. Parts and Labor: 1095 days/three years

This limited warranty excludes any defects caused by, resulting from, or relating to the following:
Normal wear and tear of lamps, color media, brushes, contact rings, lamp sockets, belts and other parts prone to wear and tear.
Misuse, abuse, improper handling, accident, alteration or attempts to repair by or on behalf of the owner or any person not authorized by MSI.
Damage to the product resulting from acts of God, including but not limited to, earthquakes, hurricanes, tornadoes, lightning and other natural disasters, fire, explosion, flood, riots, civil disorder or any other cause beyond the reasonable control of MSI.
Exposure to harsh or excessively corrosive environmental conditions (whether indoors or outdoors) including, but not limited to, extreme temperature, humidity, atmospheric conditions (including salinity or pressure), radiation (UV, infrared or nuclear), shock and conditions which exceed the product's Ingress Protection ("IP") rating.
Use of the product in a manner which exceeds the applicable product specification, including, but not limited to, exposure to excessive, insufficient, or other voltage conditions.
Installation or use of the product not in accordance with the technical documentation, MSI guidelines (as may be posted on its website at www.megasystemsinc.com from time to time or otherwise designated by MSI or its brands) or applicable building and electrical codes, regulations, and standards.
Failure to maintain the product in accordance with the technical documentation.
Natural degradation and color shift of the LED source over the course of normal product use.
Slight deviations in the specified values of intensity and color that do not affect the functionality of the product.
Use of the product not for its intended purpose.

All warranty claims are evaluated under the terms of this limited warranty. If a product falls within the warranty period and if, upon examination by MSI, it is found to have failed for a covered cause, MSI will, at its sole discretion, repair or replace the defective part or product or reimburse the purchaser a pro-rated portion of the purchase price based on the percentage of the warranty period still remaining as of the date that the returned product was received by MSI. Should a replacement part or product be discontinued or unavailable, MSI reserves the right, in its sole and absolute discretion, to substitute a comparable replacement part or product for the defective part of product. MSI warranty obligation hereunder is limited solely to the repair or replacement of or reimbursement for the particular parts or products determined by MSI to have failed for a covered cause within the warranty period. In no event shall MSI be responsible to replace or reimburse purchaser for any products or portions of a system that MSI determines has not failed for a covered cause within the warranty period, even if such other products or portions of a system are used together with products being repaired or replaced by MSI under this warranty and the repaired product differs in brightness, colors or any other attribute after the repair.

Costs of removal, shipping to MSI or its authorized representative and reinstallation are solely the responsibility of the purchaser. If MSI determines that the product is covered by this limited warranty, it will only pay for parts and labor as indicated by product type. If MSI determines that the product is not covered by this limited warranty, the purchaser will have the option of paying for the repair if the product can be repaired and the purchaser shall be responsible for the cost of shipping the repaired product back to the purchaser. MSI reserves the right, in its sole and absolute discretion, to decline any repair.

IN NO EVENT SHALL MEGA SYSTEMS, INC. BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT OR PUNITIVE LOSS OR DAMAGE OF ANY KIND, INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS OR REVENUES, LOSS OF USE OF THE PRODUCT OR ANY OTHER GOODS OR ASSOCIATED EQUIPMENT, DAMAGE TO ANY ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF SUBSTITUTE PRODUCTS, FACILITIES OR SERVICES, DOWN TIME COST, INSTALLATION OR LABOR COSTS, OR CLAIMS OF THE PURCHASER'S CUSTOMERS, WHETHER BASED ON WARRANTY, CONTRACT OR NEGLIGENCE, ARISING IN CONNECTION WITH THE SALE, USE OR REPAIR OF THE PRODUCT. MEGA SYSTEMS INC'S MAXIMUM LIABILITY SHALL NOT, IN ANY CASE, EXCEED THE PURCHASE PRICE OF THE PRODUCT THAT GIVES RISE TO THE CLAIM.

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Customer Support

MEGA-Lite has a customer support line to provide set-up help and to answer any questions should you encounter a problem. Please visit our website for any other related technical documents. For service related issues, please contact our service dept.

Monday - Friday 9am to 6pm CST
(210)684-2600
Service@mega.lighting

Manual Version

Please visit www.mega.lighting for the most up-to-date manual version.

Manual Version	Date	Fixture Software	Notes
1.0	10/15/2023	1.0.0	



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